

Dear Mr. Lamb—

If you are not the person
who deals with this sort of thing,
please pass this letter on to
the one who does. As you
can see, I'm more than a little
fit angry this evening—

You all do a great job.

Thank you—



[REDACTED]
Atlanta GA 30307
October 8, 1991

Program Director
GCTV
1018 W. Peachtree Street NW
Atlanta GA

Dear Program Director:

I am outraged at your decision to drop out of the historic C-Span II coverage (cable channel 31) of the Senate debate on the confirmation of Judge Thomas's nomination to the Supreme Court, in favor of a sports channel carrying an interview with some football coach. Surely cable television, with the capacity to use of hundreds of channels can find time for the crucial business of the nation as well as for redundant sports coverage--or have you completely lost touch with reality?

My irritation was compounded when I called your offices at the business number listed on my bill, and was told by some person that this was not her responsibility and that I should "address my concerns" to the program director. As I told this person, your business is to satisfy customers, and this should include a policy of accepting and routing complaints, regardless of the job description of the person answering the telephone.

Please make an effort to move toward a more responsible programming policy.

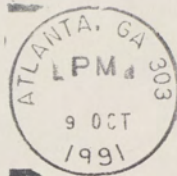
Yours truly,

copies to
C-SPAN

City council members

[REDACTED]
cc: L. Kerr ✓
C. Dinkins ✓
K. Denny

[REDACTED]
Atlanta GA 30307 USA



Journey
to a
New
Frontier...
Collected



Brian Lamb
C-SPAN
Washington DC

