

[REDACTED]
Brunswick, Maine

August 17, 1996

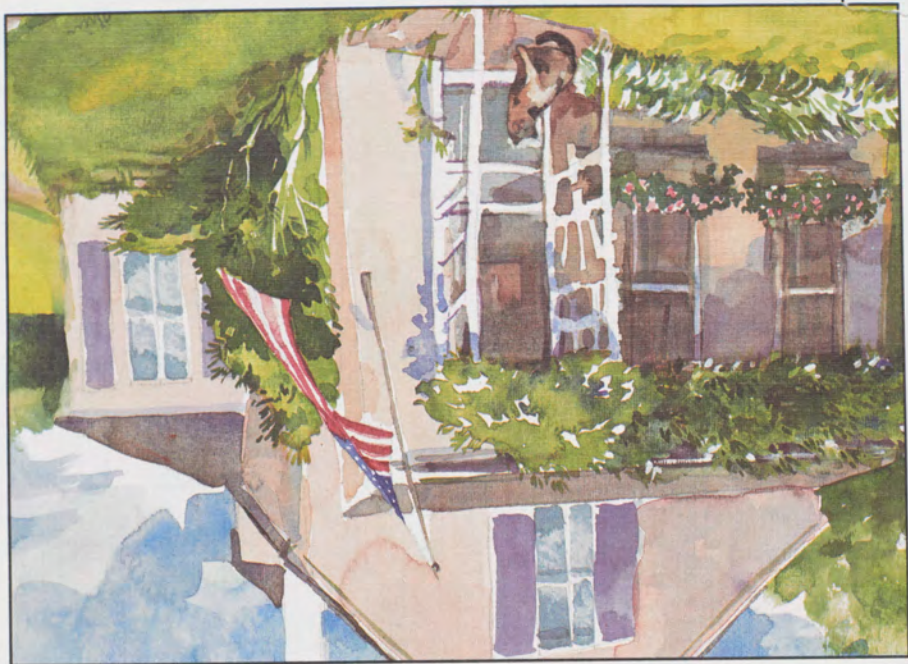
Dear Mr. Lamb -

Congratulations for providing an essential source of news in its entirety and as unbiased as possible. Thank you.

BUT (it's hard to believe I'm complaining about C-SPAN) I object strongly to your recently adopted policy of dividing phone calls into categories - it smacks of bias, quotas and prejudice. "First come, first served" is the better policy (even though I've been on hold to Mary Matalin for 127 minutes.) Please reconsider your policy. Sincerely yours

O.WJ

[REDACTED]



Midday Breeze

Cathy Chin

