

40

WAS CINCINNATI, OHIO 45248

9-14-94

PAGE 1 OF 2

ing to alert you of a problem

I have encountered in trying to participate in your viewer comment segments.

Over the last three years and on at least ten occasions I have managed to cut through the busy signal and yet on every occasion, no one has answered the phone. Eventually I get an operator recording that says, "your party is not answering please try your call again later."

It would seem to me that if you announce that you will be taking calls that the least you could do is answer the phone.

C-SPAN
400 N. CAPITOL ST. N.W. SUITE 650
WASHINGTON, D.C. 20001

9-14-94
PAGE 1 OF 2

I'm writing to alert you of a problem
I have encountered in trying to participate
in your viewer comment segments.

Over the last three years and on
at least ten occasions I have managed
to cut through the busy signal and
get on every occasion, no one has answered
the phone. Eventually I get an operator
recording that says, "your party is not
answering please try your call again later."

It would seem to me that if
you announce that you will be taking
calls that the least you could do is
answer the phone.